

Routine Cleaning Instructions:

Canon imageRUNNER C3480/C3480i, C3080/C3080i, C2550

From time to time, you may notice a line being printed or copied on to your print job. To help IPS Laser Express troubleshoot your problem and to avoid a possible level one service call, please complete the following steps.

Step 1 – Print a page from a PC versus making a copy or scan from the glass or the ADF (automatic document feeder). If a job is sent to the machine from a PC and it prints without the line, the problem will be the scanner.

Step 2 – Clean your machine following the steps below. The entire process should take less than two minutes.

If the original is not copied clearly, clean the following parts of the machine. For high-quality printouts, we recommend cleaning these parts once or twice a month.

- Platen glass
- Underside of the platen cover
- Feeder/feeder's roller

WARNING:

- When cleaning the machine, first turn OFF the main power switch and disconnect the power cord. Failure to observe these steps may result in a fire or electrical shock.
- Do not use alcohol, benzene, paint thinner, or other solvents for cleaning. Doing so may result in damage to the plastic parts.
- Disconnect the power cord from the power outlet regularly and clean the area around the base of the power plug's metal pins and the power outlet with a dry cloth to ensure that all dust and grim is removed. If the power cord is connected for a long period of time in a damp, dusty, or smoky location, dust can build up around the power plug and become damp. This may cause a short circuit and result in a fire.

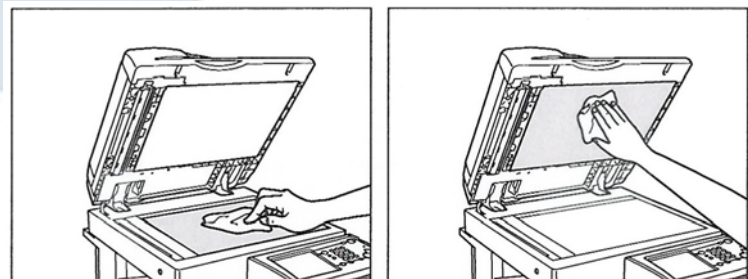
Platen Glass and Underside of the Feeder/Platen Cover

Clean the platen glass and the underside of the feeder/platen cover by following the procedure below.

IMPORTANT: If the platen glass or the underside of the feeder/platen cover is dirty, the original may not be scanned clearly or the size of the original may be detected incorrectly.

NOTE: Cleaning the underside of the platen cover is necessary only if the platen cover is attached.

Clean the platen glass and the underside of the feeder/platen cover with a cloth dampened with water, then wipe them with a soft, dry cloth.



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CAUTION: Do not dampen the cloth too much as this may damage the original or break the machine.

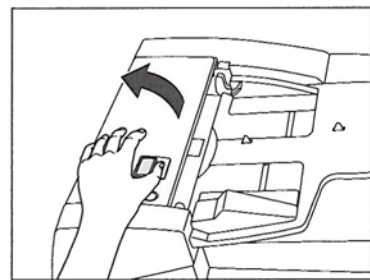
Manual Feeder Cleaning

If originals that have been fed through the feeder have streaks or appear dirty, clean the feeder's rollers.

CAUTION: Do not dampen the cloth too much, as this may damage the original or break the machine.

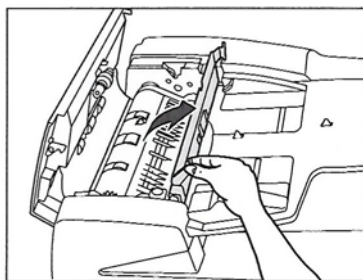
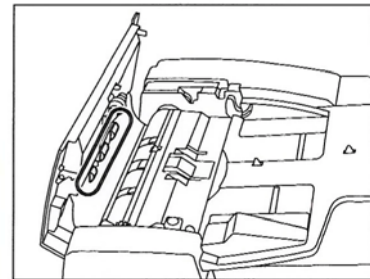
IMPORTANT:

- Spin the rollers while cleaning them.
- This procedure is necessary only if the optional Feeder (DADF-L1) is attached.



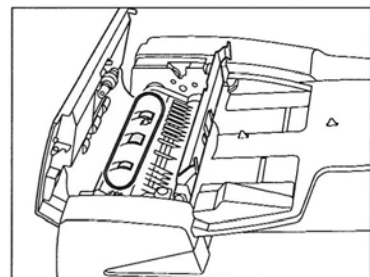
Step 1 - Open the feeder cover.

Step 2 - Clean the rollers (a total of three places) inside the feeder cover with a cloth dampened with water. Then, wipe the area with a soft, dry cloth.



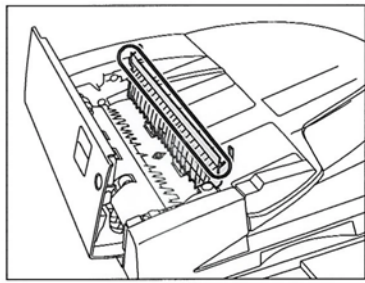
Step 3 - Open the inner cover, holding it by its front tab.

Step 4 - Clean the rollers (a total of three places) inside the inner cover with a cloth dampened with water. Then, wipe the area with a soft, dry cloth.



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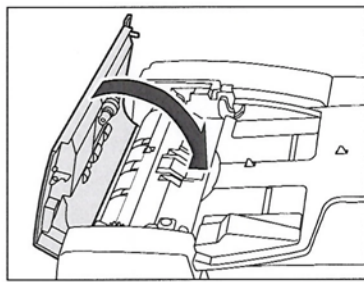
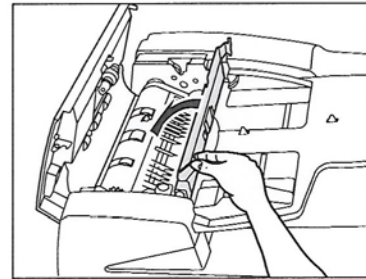
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Step 5 – Clean the transparent plastic part of the inner cover with a cloth dampened with water. Then, wipe the area with a soft, dry cloth.

Step 6 – Close the inner cover.

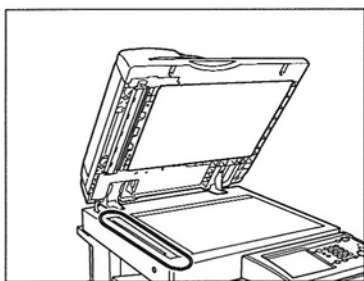
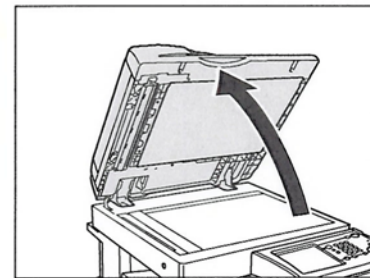
CAUTION: When closing the inner cover, be careful not to get your fingers caught, as this may result in personal injury.



Step 7 – Close the feeder cover.

CAUTION: When closing the feeder cover, be careful not to get your fingers caught, as this may result in personal injury.

Step 8 – Lift the feeder.

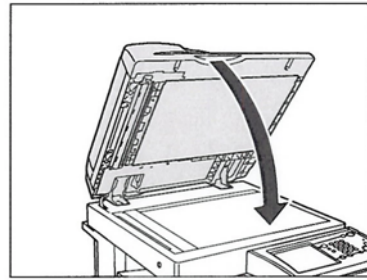
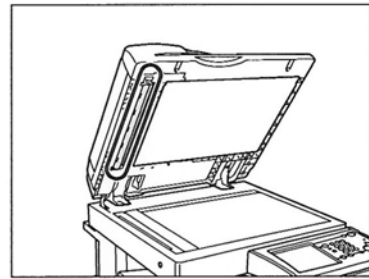


Step 9 – Clean the feeder scanning area with a cloth dampened with water. Then, wipe the area with a soft, dry cloth.

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Step 10 – Clean the part located next to the rubber roller with a cloth dampened with water. Then, wipe the area with a soft, dry cloth.



Step 11 – Close the feeder.

CAUTION:

- When closing the feeder, be careful not to get your fingers caught, as this may result in personal injury.
- Be aware that the light emitted from the platen glass may be very bright when closing the feeder.