

IPS - Walk-In Computer Repair Form

2813 East High Street, Sanatoga, PA 19464

p: 610.323.2913 ipsLaserExpress.com



Customer Information

Name _____ Address _____

Phone _____

E-mail _____

Computer Information

Make _____ Model _____

Serial # _____ ID # _____

Profiles _____ Passwords _____

Windows Operating System: ___95 ___98 ___98SE ___ME ___NT ___2K ___XP ___Vista

E-mail Client: ___Outlook Express ___Windows Mail ___Other _____

Internet Connection Type: ___Ethernet Cable ___USB Cable ___DSL ___Dial-up Other _____

The following items are being submitted with the computer:

___Power Cord ___Printer Cable ___Other _____

Description of Problem

If a reload is necessary, please list the files to be saved:

___My Docs ___Favorites ___E-mail Address Book ___Other _____

Warranty

Computer is under warranty: ___Yes (Proof of purchase attached) ___Yes (no proof attached) ___No

Estimate

Please notify me with the estimate via: ___phone ___e-mail

Payment Method

___Cash ___Credit Card Card Type _____ Card # (Last 4 Digits) _____

Exp Date _____ VIN _____

Amount Due Today **PAID \$** _____

\$77.70 (This includes a \$45 + tax non-refundable diagnostic fee + \$30 disposal fee*)

Labor = \$75 (Labor fee does not include parts or tax.)

**Disposal fee will be refunded if you do not wish to repair your machine and you pick up the machine within 30 days. The disposal fee will not be refunded if you do not wish to repair your machine or if you do not pick up your machine with 30 days.*

Customer Signature / Date _____ Date _____

IPS Signature / Date _____ Date _____

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