

# IPS - Walk-In Computer Repair Form

2813 East High Street, Sanatoga, PA 19464

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## Customer Information

Name \_\_\_\_\_ Address \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_

## Computer Information

Make \_\_\_\_\_ Model \_\_\_\_\_

Serial # \_\_\_\_\_ ID # \_\_\_\_\_

Profiles \_\_\_\_\_ Passwords \_\_\_\_\_

**Windows Operating System:** \_\_\_95 \_\_\_98 \_\_\_98SE \_\_\_ME \_\_\_NT \_\_\_2K \_\_\_XP \_\_\_Vista

**E-mail Client:** \_\_\_Outlook Express \_\_\_Windows Mail \_\_\_Other \_\_\_\_\_

**Internet Connection Type:** \_\_\_Ethernet Cable \_\_\_USB Cable \_\_\_DSL \_\_\_Dial-up Other \_\_\_\_\_

**The following items are being submitted with the computer:**

\_\_\_Power Cord \_\_\_Printer Cable \_\_\_Other \_\_\_\_\_

## Description of Problem

\_\_\_\_\_  
\_\_\_\_\_

**If a reload is necessary, please list the files to be saved:**

\_\_\_My Docs \_\_\_Favorites \_\_\_E-mail Address Book \_\_\_Other \_\_\_\_\_

## Warranty

Computer is under warranty: \_\_\_Yes (Proof of purchase attached) \_\_\_Yes (no proof attached) \_\_\_No

## Estimate

Please notify me with the estimate via: \_\_\_phone \_\_\_e-mail

## Payment Method

\_\_\_Cash \_\_\_Credit Card Card Type \_\_\_\_\_ Card # (Last 4 Digits) \_\_\_\_\_

Exp Date \_\_\_\_\_ VIN \_\_\_\_\_

**Amount Due Today**  **PAID \$** \_\_\_\_\_

**\$77.70** (This includes a \$45 + tax non-refundable diagnostic fee + \$30 disposal fee\*)

Labor = \$75 (Labor fee does not include parts or tax.)

*\*Disposal fee will be refunded if you do not wish to repair your machine and you pick up the machine within 30 days. The disposal fee will not be refunded if you do not wish to repair your machine or if you do not pick up your machine with 30 days.*

Customer Signature / Date \_\_\_\_\_ Date \_\_\_\_\_

IPS Signature / Date \_\_\_\_\_ Date \_\_\_\_\_

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